

The Management of CIPOLLA F.LLI, in consideration of the growing demand from the market and from the Community Regulations of the sector, for consolidated quality standards, convinced of the internal improvements that can be achieved with the development of a culture of quality, has decided to implement a Quality Management System that bases the essential elements of its mission on product safety, in customer satisfaction, in the quality of the services offered, in the continuous improvement of the company's internal environment in a motivating and constantly growing climate. CIPOLLA F.Lli provides the customer with a wide range of packaging solutions with a high degree of customization of the rolls; Specifically, the company deals with films that have non-toxicity-recyclability characteristics.

The Management actively works to:

identify stakeholders, understand their needs and expectations, in relation to the impact they may have on the organisation's capacity;

- maintain the ethical and social principles expressed in its Code of Ethics, which represent fundamental values on which the Company bases its collaborative relationships with all staff and stakeholders
- protect the moral integrity of its employees, guaranteeing the right to working conditions that respect the dignity of the person and guarantee remuneration appropriate to their skills
- not to discriminate of any kind based on ethnicity, social, cultural or national, religious, disability, gender, sexual orientation, political affiliation or age
- respect the right of workers to join trade unions, to engage in peaceful assemblies, including the choice of workers to refrain from these activities.
- meet all local and international laws on restrictions on child labour and the protection of young workers.
- provide products and services that meet the Customer's needs and comply with mandatory laws and regulations;
- be an important reference in terms of credibility and seriousness for its customers, end consumers, employees, collaborators and suppliers and more generally for all the stakeholders identified
- progressively strengthen its competitiveness on the market
- guarantee absolute compliance with safety in the workplace, food safety related to packaging and information provided by customers
- affirm, improve and consolidate the close and trusting relationship with customers, constantly measuring and analyzing the feedback received by them
- a constant determination in the search for and elimination of non-conformities
- ensure individual responsibility at all levels regarding the activities within their competence
- ensure compliance with Good Manufacturing Practices (GMP) in the various business processes ranging from the arrival of the raw material to the final shipment
- ensure the implementation of the QMS at all levels of the Organization and what is required by the FSC® certification (license code: FSC-C187549) as part of the Chain of Custody
- evaluate potential hazards and opportunities for improvement through an accurate risk analysis

The Management has taken responsibility for ensuring that the Quality Policy and its objectives are established, monitored and updated, as part of the management system; are also compatible with the context of the organization and with strategic decisions, in order to promote continuous improvement.

It is therefore the intention of the Organization to address and solve the problems resulting from the pursuit of this purpose by adopting adequate operational means, creating an environment suitable for the correct performance of activities and above all by making all employees responsible in a coordinated manner.

The company implements this Policy through:

- the maintenance and strengthening of staff skills over time;
- the definition, by the Management, of the objectives and indicators of the quality of the processes, as part of the review of the Quality System;
- the collection and processing of the identified data, in order to pursue continuous improvement.
- compliance with the requirements on fundamental labour rights FSC® for all employees and third-party collaborators

The Quality System adopted contributes substantially to the achievement of the final goal: to give its customers and end consumers guarantees about product safety

This requires the company to:

- listening to the needs of the customer and the market;
- work to eliminate or reduce to acceptable levels the risks that may affect the safety of its products;
- constantly apply the procedures and working practices defined within the Quality System.

With a view to the future, the Management has defined the following points:

- constant commitment to technological and process innovation;
- attention to the choice of raw materials, with a view to "food safety" and compliance with the principles related to the FSC® chain of custody
- absolute compliance with the legislative and regulatory evolution in force, with regard to food packaging, workplace safety and environmental laws
- the adoption of strategies useful for the reduction and prevention of all forms of pollution or unjustified consumption of resources used during work activities
- control of the raw material purchased and its suppliers

The Management will critically and objectively examine the adequacy and effectiveness over time of the Quality Management System through direct feedback and periodic reviews, it is also personally committed to the development and maintenance of the FSC® Chain of Custody Management System and to disseminate the principles expressed in this document and in the FSC® Procedure - chain of custody an integral part of the Management System, at every level within the Organization and towards its customers/suppliers.

The Management

